



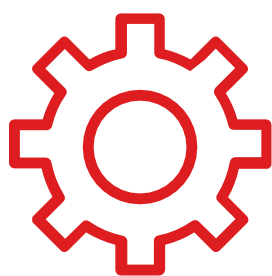
# Security Tips

## for Fleet Managers



### Protect your Shell cards and take advantage of the security features Shell Fleet Hub offers you today:

- Block your Shell cards immediately at any time 24h/7 in case of any unauthorized usage or when the card is no longer needed.
- Set up & manage card usage limits on your cards based on your average consumption.
- Apply location, product and time card restrictions based on your fleet's needs.
- Enable Fleet ID validation for your cards for a double authentication. For enhanced protection, change the ID regularly.



### Control your Shell card usage:

- Activate custom alerts in order to be instantly informed about any suspicious activity.
- Review your invoices and transaction reports regularly and report any concerns immediately.
- Act quickly to Shell fraud alerts to stop any card misuse.



### Cybersecurity - tips to stay vigilant:

- Set up a strong password to your Shell Fleet Hub account and change it regularly.
- Regularly review the list of all Shell Fleet Hub users and their permissions. Disable inactive users.

We encourage you to regularly share the latest security materials with your drivers. In case of any questions or concerns reach out directly to your Customer Service Team by phone at: +48 000 000 000 or via e-mail at [shell@shell.com](mailto:shell@shell.com)