

Starting October 2024 road toll payment in Slovenia is available for activation on Toll4Europe devices (T4E) for all vehicles whose total permissible weight exceeds 3,5 tons.

Find out how to activate and start using Toll4Europe in Slovenia.



## **Activation process**

You can activate Slovenia on T4E devices though different channels:

- "Vehicle" section on the <u>Shell Fleet Hub</u>,
- Through **Shell Customer Service Team** or

After activation of the new Slovenian toll domain, it is necessary to turn on the device.

If the product is booked before 17:45, the service will be the next day at 6:00. The OBU will turn green and be ready to drive.

• If the product is booked after 17:45, the service will be ready two days later at 6:00. The OBU will turn green and be ready to drive.

It is mandatory to set up number of trailer axles on T4E device. However, if this setup was completed before adding the Slovenian toll domain, it does not need to be repeated.

For the service in Slovenia drivers need to obey that the OBU has to beep once (1x) when passing a toll station.





Please keep in mind that in case you are already paying tolls in Slovenia with DARS device, you should remove that device from the vehicle to avoid double toll payment.

If a vehicle transports DarsGo device that is not meant to be used, it should either be removed from your vehicle or you must ensure it no longer communicates with roadside equipment.

If you wish to **return your DarsGo device**, you can do **so in two ways**:

- By post: include the completed DarsGo Device Return Application Form and send it to DARS d.d., Dunajska 7, 1000 Ljubljana, Slovenia or
- 2. DarsGo service point: it is recommended that you provide accurate bank account details (IBAN, SWIFT) along with your contact information.





For more details and the list of highways in Slovenia, where road toll payment is required, please visit this **LINK**.



For support in the activation process of Slovenian toll on T4E device, please contact your sales representative or customer support center.

With kind regards, your Shell card Team

We wish you a safe journey!

**SHELL COMMERCIAL ROAD TRANSPORT**